



To our valued patients:

In an effort to keep our patients, staff and community as healthy & safe as possible, we will be abiding by the Washington State Department of Health's direction on dental operations. Due to the current concerns over the Coronavirus outbreak, the Washington Department of Health has issued the following guidance regarding treatment of dental patients:

- Postpone all elective and non-essential dental procedures to minimize potential for healthcare transmission of COVID-19, and to mitigate limitations on availability of PPE for healthcare personnel caring for those with COVID-19.
- Prioritize seeing only patients with dental emergencies defined as: Dental care related to the relief of pain and management of infection.

Patients with the following conditions should call (509)823-4480 for triage. Please leave us a voicemail and we will get back to you as soon as we can.

- Swelling in the face, jaw or neck areas.
- Intense throbbing pain that causes you to wake from your sleep and is not alleviated with over-the-counter medications.

Patients who are not experiencing pain or infection are asked to be patient and wait to be scheduled when normal operations ensue. Patients are strongly advised not to go to the hospital for dental pain, as it increases the risk of exposure of the virus to everyone and puts undue strain on our healthcare providers and hospitals. Please note – if you believe you are experiencing a true emergency and believe you are in danger, please seek immediate medical attention.

We thank you for your understanding during this challenging time. We care about you and want to help keep you safe. We look forward to caring for soon. Best wishes to you!